



# Care Liability

*Care Providers Professional Indemnity and  
Malpractice Claim Form*

VBRELO121

## Important Notices

**PEN UNDERWRITING PTY LTD**  
ABN 89 113 929 516 AFSL 290518

Please send your completed Claim Form to

Pen Underwriting  
Care Liability Claims  
GPO Box 541  
Brisbane QLD 4001  
[claims.au@penunderwriting.com](mailto:claims.au@penunderwriting.com)

### PRIVACY

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## Instructions

Please download and save this PDF to your desktop and open via Adobe Acrobat to fill out digitally. Filling the form out in your browser will not save your answers.

Please read this Claim Form fully prior to answering the questions.

- Refer to the Policy Wording for details of coverage and conditions applicable to claims.
- If there is insufficient space in this Form, provide further details on your letterhead.
- Attach all relevant documentation.

### 1. Details of the Insured

- (a) Full Name: .....
- (b) Address: .....
- (c) Contact Person: .....
- (d) Telephone: .....
- (e) Facsimile: .....
- (f) Email: .....
- (g) Period of Insurance: From: ..... at 4pm  
To: ..... at 4pm
- (h) Policy Number: .....
- (i) Broker Name: .....
- (j) Broker Contact Person: .....
- (k) Telephone: .....
- (l) Fax: .....
- (m) Email: .....
- (n) For claim settlement purposes (in accordance with GST Legislation) please advise your:
- (i) Registered Business Name for this Policy: .....
- (ii) ABN Number: .....
- (iii) Input Tax Credit entitlement: .....%

### 2. Details of Injured Party

- (a) Full Name of the Claimant or Potential Claimant (ie. The person bringing the action against the Insured: .....
- Status of Claimant
- ☐ Patient ☐ Resident ☐ Volunteer ☐ Staff ☐ Visitor ☐ Other (describe): .....
- (b) Name: .....
- (c) Age: .....

- (d) Gender: ☐ Male ☐ Female
- (e) Room Number / Unit Number (if applicable): .....

### 3. Claim / Potential Claim Details

- (a) What is the precise nature of the claim or the fact or circumstance that might give rise to a claim: .....

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- (b) What injuries does the Claimant allege were caused by the Insured:.....

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- (c) Name of Witness(es):

*Surname*

*Given Name*

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- (d) Action taken at the time that the incident became known:.....

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- (e) Doctors Report (Assessment following incident)

- (i) Details:

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- (ii) Time seen by doctor: ..... am / pm

- (iii) Next of kin notified: ☐ Yes ☐ No

- (iv)
- | Name | Signature | Date |
|------|-----------|------|
|------|-----------|------|

Doctor .....

Charge Nurse on Duty .....

Director of Nursing .....

OHS Coordinator .....

(v) On what date did you become aware of the claim or the fact or circumstance? .....

(vi) Has a claim been made or intimated against the Insured? ☐ Yes ☐ No

If **Yes**,

- On what date was the claim first made or intimated against the Insured? .....

- Was the claim or intimation of a claim verbal or in writing? ☐ Verbal ☐ Written

If **Verbal**, please give a "first person" account of the conversation: .....

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.....

If **Written**, please attached a copy.

If **No**, the Insurer will treat this notification as a report only and take no action at this time. However should there be any developments you must notify the Insurer as soon as you become aware of these developments.

(vii) What are your comments in response to the claim or the fact or circumstance that might give rise to a claim?

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**DECLARATION**

I declare that:

- I have read and understood the Important Notices in this Form.
- The answers and information provided are true and correct.

Signature:.....

Date: .....

Full Name:.....

Title: .....