

Property

Machinery Breakdown and Deterioration of Refrigerated Goods Claim Form and Repairer's Report

VSLHB0121



Important Notices

Send your completed Claim Form to Pen Underwriting Property Claims GPO Box 541 Brisbane QLD 4001 claims.au@penunderwriting.com

PRIVACY

Pen Underwriting and the Insurer(s) handle your personal information with care and in accordance with the Privacy Act 1988 and the Australian Privacy Principles. We collect personal information about you to provide you with insurance and insurance related services. We may disclose your personal information to third parties for the purposes described in our Privacy Policy, including related entities, insurers, reinsurers, agents and service providers, some of whom may be located in the United States of America, United Kingdom, Singapore, Germany, Sweden and India. By asking us to provide you with insurance and insurance related services, you consent to the collection, use and disclosure (including overseas disclosure) of your personal information for the purposes described in our Privacy Policy. Where you provide personal information about others, you represent to us that you have made them aware of that disclosure and of our Privacy Policy and that you have obtained their consent. If you do not consent to provide us with the personal information that we request, or withdraw your consent to the use and disclosure of your personal information at any stage, we may not be able to offer you the products or provide the services that you seek. For information about how to access and or correct the personal information we hold about you or if you have any concerns or complaints, ask us for a copy of our Privacy Policy or visit www.penunderwriting.com.au.



Instructions

Please download and save this PDF to your desktop and open via Adobe Acrobat to fill out digitally. Filling the form out in your browser will not save your answers.

Please read this Claim Form fully prior to answering the questions.

- Refer to the Policy Wording for details of coverage and conditions applicable to claims.
- If there is insufficient space in this Form, provide further details on your letterhead.
- Attach all relevant documentation.

1.	Particulars of the Insured						
	(a) Your Claim Number:						
	(b)	Policy Number:					
	(c)	Name:					
	(d)	Address:					
	(e)	Telephone: Private:	Business:	Mo	bbile:		
2.	The	e Damaged Machine / Apparatus	S:				
	•	ion of Machine / Apparatus		Age	Serial No		
3.		e Accident:					
	(a)	Location:					
	(b)	Day and date of the accident:					
	(c)	Time of accident:			am / pm		
4.	The	The Damage					
		Please provide details of the Damage:					
5.	Cause of Damage						
		Please provide details of the cause of the Damage:					
6.		cation of Damaged Item for Inspe	ection				
7.	Repairs						
		Have repairs commenced?			☐ Yes ☐ No		
	(b)	Who authorised the repairs?					



	(c)	What is the name of the repairer?					
	(d)	Address of the repairer:					
	(e)	Estimated cost of repairs: \$					
8.	Third Party Damage						
	Was the damaged caused by a third party?						
	If Y	es, please provide the following detail	ls:				
	(a)	Name(s):					
	(b)	Address:					
	(c)	Telephone Number:					
9.	Some of the property lost, stolen or damaged may be covered under other policies. Please list all other insurances which might cover these items.						
	(a) Name of Insurer:						
	(b)						
	(c)	(c) Type of Insurance:					
10.	Where Refrigerated Goods are insured and are damaged by the refrigeration system, list the goods that are affected as a result of electrical / mechanical breakdown. Attached details of goods as follows:						
	Des	scription of Goods	Quantity or Amounts	Price paid or	Amount Claimed		
				Value of Goods			
				•	•		
				. \$	\$		
11.	For Claim Settlement Purposes – In accordance with GST Legislation, please advise your:						
	(a) Registered Business Name for this Policy:						
	(b)	ABN Number:					
	(C)	(c) Percentage of the GST in your Premium for this Policy which you Claim as an Input Tax Credit for the Period of Insurance in which the loss occurred:%					



DECLARATION

I/We declare that:

- I have read and understood the Important Notices in this Form.
- The answers and information provided are true and correct.

Signature:
Date:
-ull Name:
Title:



REPAIRER'S REPORT

1.	Name of Client:					
2.	. Date of Repairs:					
3.	3. Make of damaged motor: HP/KW: Serial Number:					
4.	Det	ails/Cause of damage/Type of damage:				
5.		nere any replacement warranty on the da		☐ Yes ☐ No		
6.	Wh	at is the replacement warranty on the ne				
7.	Details of Repairs and Service Charges					
	(a)	Motor Repairs (not sealed units as below)				
		(i) Age of motor:		Cost \$		
		(ii) Windings of Stator:		Cost \$		
		(iii) Winding of Rotor or Armature:		Cost \$		
		(iv) Brushes:		Cost \$		
		(v) Bearings (give details and reasons	for change):	Cost \$		
		(vi) Switch Gear:		Cost \$		
	(b)	Sealed/Semi Sealed Units (On refrigera	tion/air conditioners)			
		(vii) Age of this damaged unit:		Years		
		(viii) Is the replacement unit a:	econditioned unit?	☐ Yes ☐ No		
		N	ew unit?	☐ Yes ☐ No		
		(ix) Brand name of new unit:				
		(x) Refrigerant gas of:				
		9	amount used			
			amount used			
			m to operate on Ozone friendly gases:			
		. 10000 000011001 111111111111111111111				
	(c)	c) Auxiliary fan (e.g.: condenser fan):		Cost \$		
	(d)	d) Electrical controls:		Cost \$		
	(e)) Flushing refrigeration system:		Cost \$		
	(f)	Auxiliary equipment:		Cost \$		
	(g)	g) Other electrical/mechanical repairs:		Cost \$		
	(h)	h) Removal and reinstallation:		Cost \$		
	(i)	Hire of loan motor/appliance including installation and removal:		Cost \$		



	(j)	Details of overtime costs:	Cost \$
	(k)	Transport costs:	Cost \$
			Total
		ATION that:	
		re read and understood the Important Notices in this Form.	
		answers and information provided are true and correct.	
	0		
Sign	ature	<u>y</u> .	
Date	۶.		
Nam	ne of	Repairer:	
Tele	phor	ne No:	